Baggage Services at the Airport
This story is part of the Access for All program for people with disabilities at the Philadelphia International Airport (PHL). This program can be used to assist you when you are flying to or from PHL.
TSA limits what you can pack in your bags. (This slide is repeated in plain text on the next slide)

- Guns, firearms, and explosives
- Knives, martial arts weapons, and other weapons
- Ammunition
  - Items that are heavy and can be used to injure others. Items in this group can include everyday items like kettlebells and frying pans.
- Toys that look like weapons
- Liquids more than 3 oz, unless medically necessary
- Fireworks or flammable items such as electric lighters
- Hazardous liquids in any amount including bleach, paint thinner, or other liquids that may make people sick if the container were to spill. Note that these are not allowed in checked baggage, either.
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This slide repeats the previous slide to ensure access to screen readers

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Checked Bags
If you need assistance through security or the airport, you have options.

1. You can request a “guest pass” at ticketing to have someone you know assist you through security and to your gate. Not all airlines offer this, but many do!

2. Contact TSA Cares to ask for an assistant through security, or

3. Call your airlines to request wheelchair assistance or an escort to go with you from ticketing, through security, and to your gate.
Step 1: Label your bags with your name, address, and phone number.
Step 2: Obtain and add a bag tag to luggage you want to check. See next slide.
Obtain bag tag from either the kiosk or ticket counter.
Step 3: Give your checked bag to the Airline.
You can take two (2) carry-on bags on the plane.
Bags need to fit under the seat or in the overhead bin.
Medical equipment and devices do not count toward the carry-on limits.
Sometimes carry-on bags are checked at the gate if the plane is full.
See what happens after bags are checked.

https://youtube.com/watch?v=Keu-v6QjZuM&feature=share
At your destination, luggage will be transferred from the plane to baggage claim areas.
Pick up checked bags at baggage claim.
You can call TSA Cares if you have questions about security.

Email TSA Cares
(855) 787-2227
Relay: 711
Call 72 Hours before your flight
Want more info?

You can learn more about accessibility at PHL by visiting
https://www.phl.org/about/accessibility
Saron McKee

PHL Director of Access and Accessible Programs

NonstopPHL MOVING FORWARD TOGETHER
Thank you!