

**Nonstop**

**PHL**

*MOVING FORWARD TOGETHER*

# Going through Security at PHL



Version 1

# PHL *Access for All* program



This story is part of the *Access for All* program for people with disabilities at the Philadelphia International Airport (PHL). This program can be used to assist you when you are flying to or from PHL.

You can call TSA Cares for assistance through Security or if you have questions about security.

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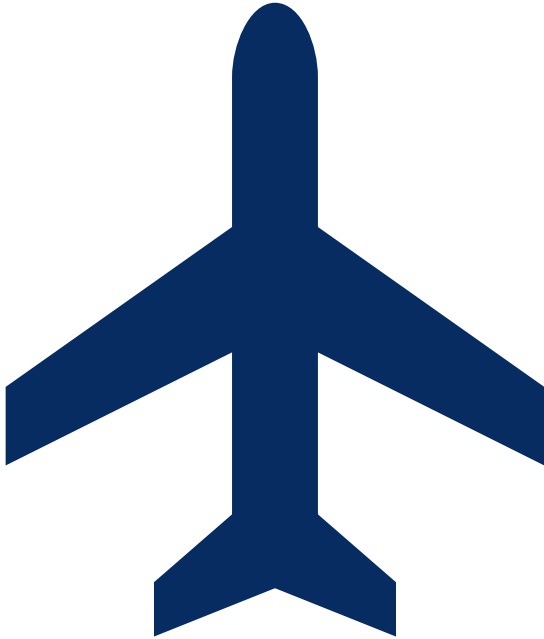
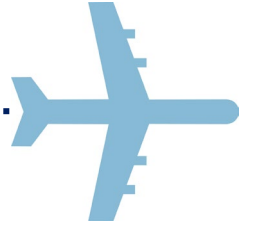


Email TSA Cares  
(855) 787-2227

Relay: 711

Call 72 Hours before your flight

After ticketing, you will go through Security. This area is managed by TSA.



# If you need assistance through security or the airport, you have options.

1

- You can request a “guest pass” at ticketing to have someone you know assist you through security and to your gate. Not all airlines offer this, but many do!

2

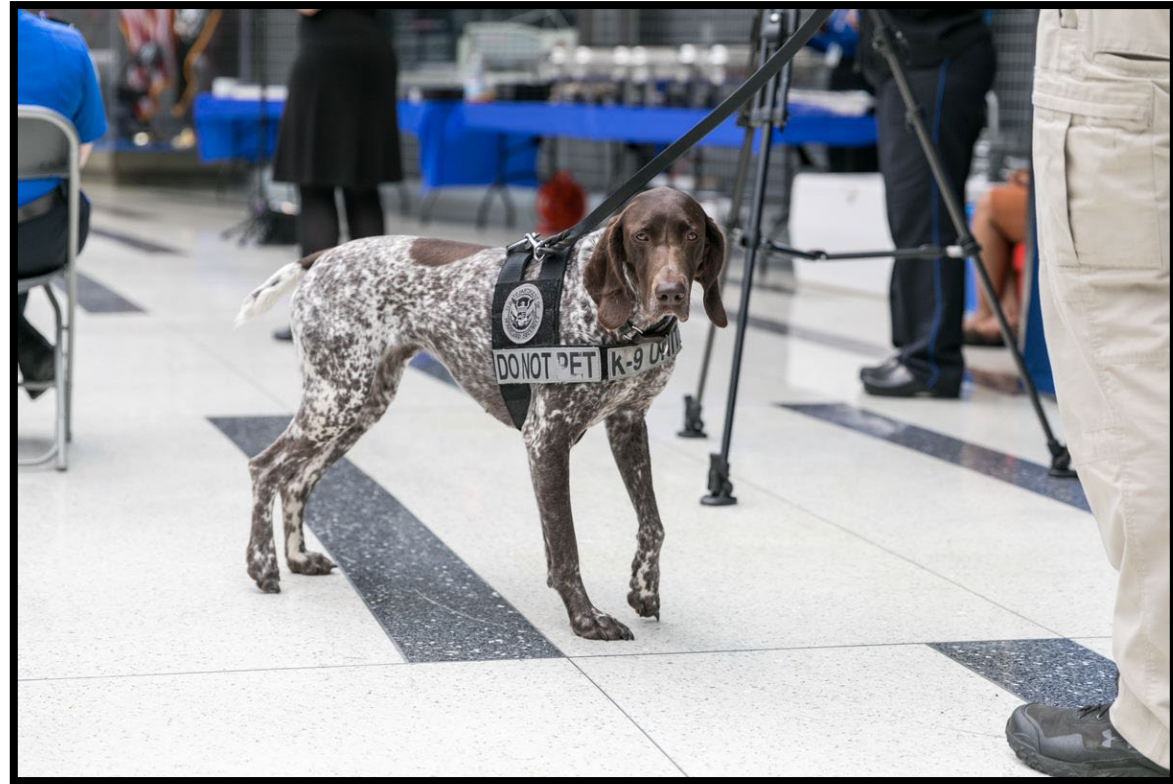
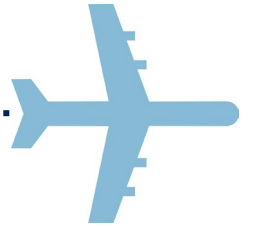
- Contact TSA Cares to ask for an assistant through security.

3

- Call your airlines to request wheelchair assistance or an escort to go with you from ticketing, through security, and to your gate.

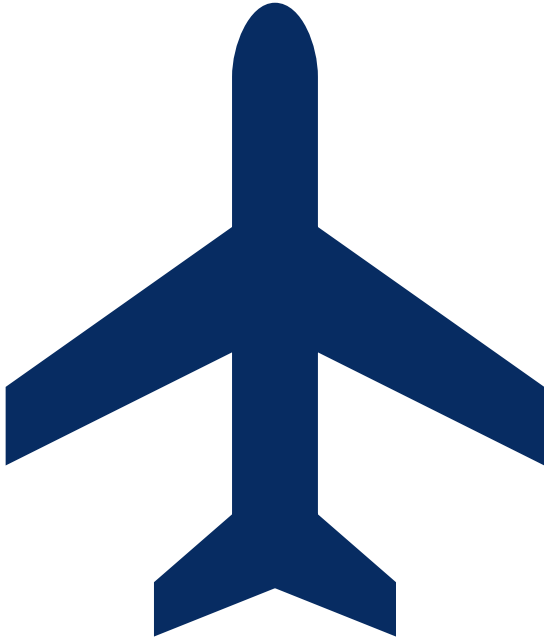
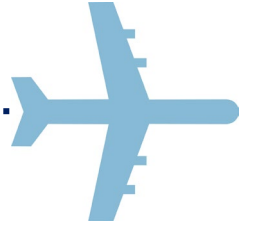
You might see a police dog. They keep the Airport safe. Please don't pet police dogs.

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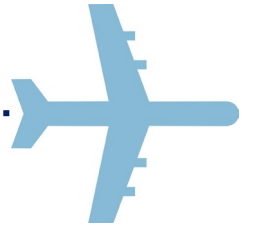




You may need to wait in line at Security.  
Be patient.



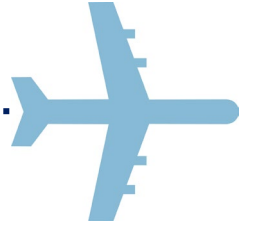
If you are not able to stand in line, request wheelchair assistance from your airlines.



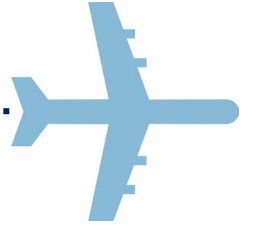


# At Security, you will show the TSA agent your ID and boarding pass.

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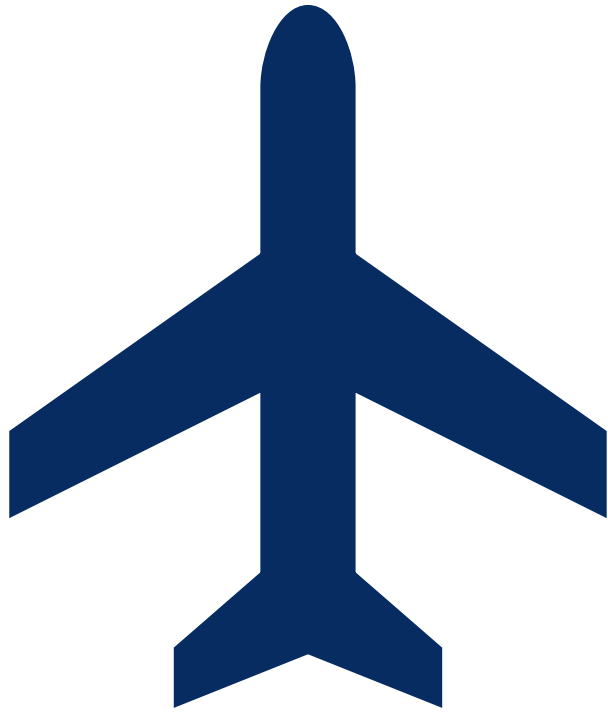


# Follow the directions of the TSA Agents.



Put your belongings in a bin so they can go through X-ray.

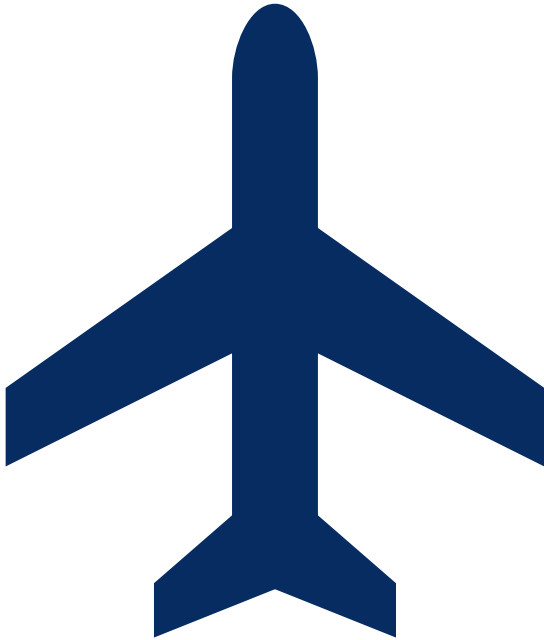
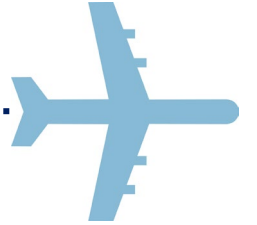
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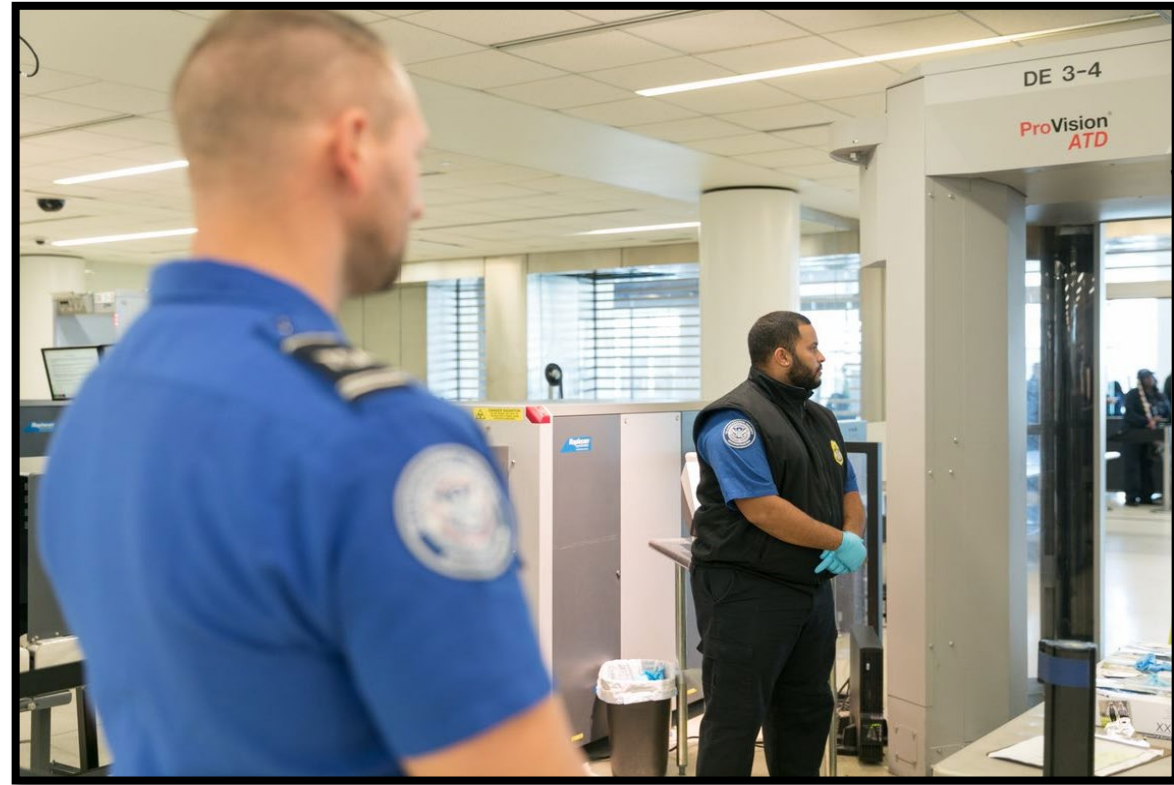
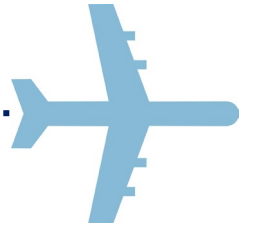


The TSA agent will let you know when it's your turn to be screened.



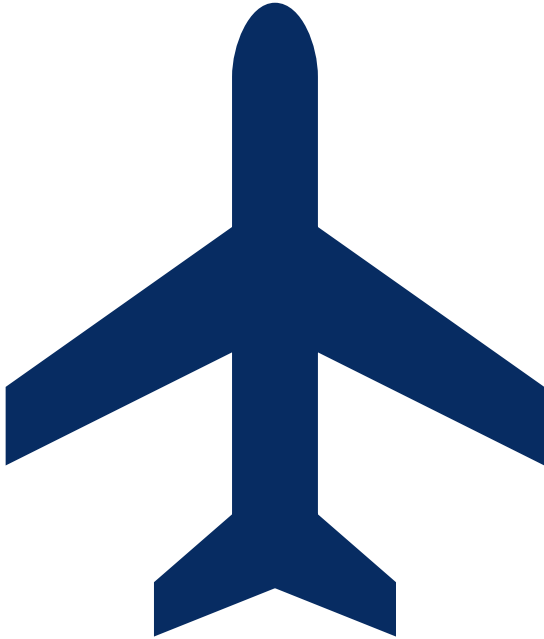
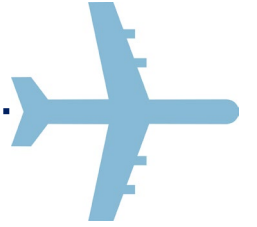


TSA agents might ask questions or look in your bag. Answer any questions that they have.



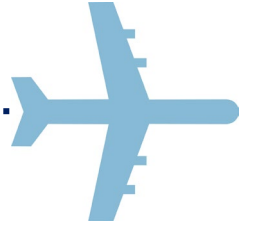
# If you cannot go through the scanner TSA can give you a physical inspection.

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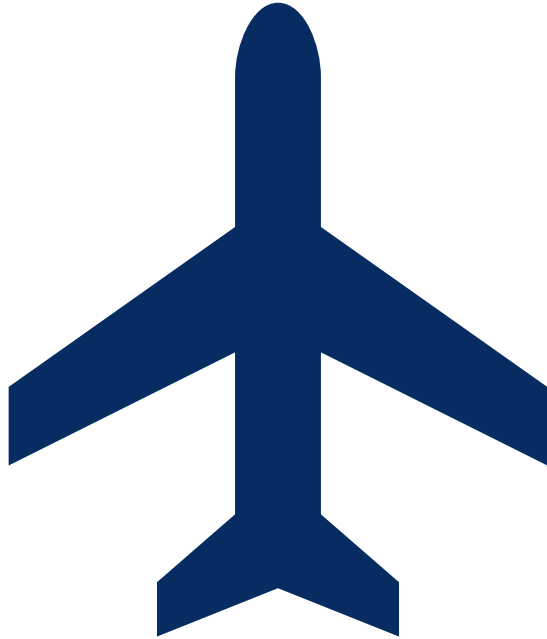




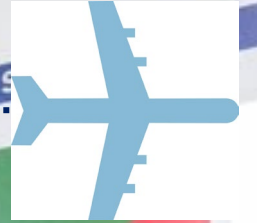
# If you have a service animal, it will be cleared by security.



When you have been cleared by TSA put on your shoes, pick up your bags that went through X-ray, and leave the area.



Want more info?



You can learn more about accessibility at  
PHL by visiting  
<https://www.phl.org/about/accessibility>





Saron McKee

PHL Director of Access and Accessible Programs





# Thank you!



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