Planning for a Flight
PHL Access for All program

This story is part of the Access for All program for people with disabilities at the Philadelphia International Airport (PHL). This program can be used to assist you when you are flying to or from PHL.
Call TSA Cares to get assistance through Security or if you have questions about security.

Email TSA Cares
(855) 787-2227
Federal Relay: 711
Call 72 Hours before your flight
Contact your airlines if you need wheelchair or guide assistance through the Airport.

Links to airlines policy

Air Canada  Lufthansa
Air Lingus   Qatar Airways
Alaska Air   Southwest Airlines
American Airlines  Spirit
British Airways   Sun Country
Delta         United
Frontier      
Jet Blue      

Nonstop PHL MOVING FORWARD TOGETHER
You can create a plan for each day of your trip.
Once you know what you will do each day then you can pack your suitcases.
You can plan for one personal item and one small bag as carry-on.
Put your medications and small medical related items in a carry-on bag. They will not be counted as a carry-on bag.

https://youtube.com/watch?v=P1ebivKv4dI&feature=share
Label your wheelchair and other items with your name, address, and phone number.
Plan to have items you will need for your disability while in the Airport or on the plane.
Plan your transportation options. Pre-purchase any tickets that are needed.
Determine if you want to use an app provided by your airline.
Plan how early you will arrive to the Airport so that you will have enough time.
You can use www.PHL.org to research the location of gates, restrooms, and amenities like the quiet room.
Contact the PHL ADA Office if you need an accommodation while you are at PHL.

"Contact us" online
www.phl.org/about/accessibility/ada

Email: accessibility@phl.org
You can learn more about accessibility at PHL by visiting [https://www.phl.org/about/accessibility](https://www.phl.org/about/accessibility)
Saron McKee

PHL Director of Access and Accessible Programs

Nonstop PHL MOVING FORWARD TOGETHER
Thank you!