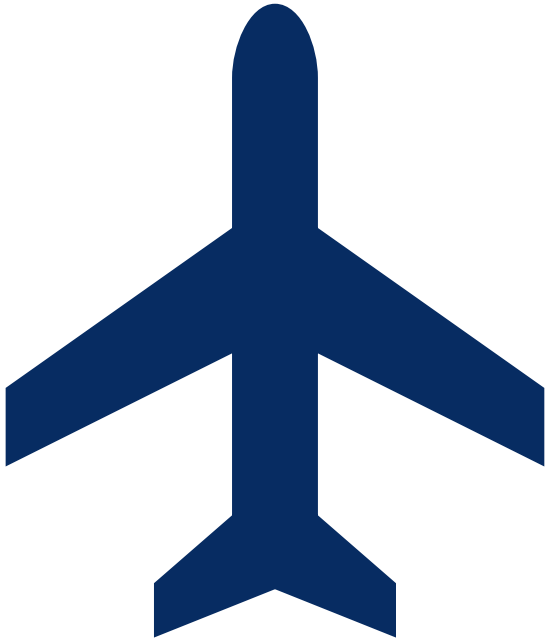
Nonstop PHL MOVING FORWARD TOGETHER

Planning for a Flight

Version 1

PHL *Access for All* program



This story is part of the *Access for All* program for people with disabilities at the Philadelphia International Airport (PHL). This program can be used to assist you when you are flying to or from PHL.

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Call TSA Cares to get assistance through Security or if you have questions about security.

[Email TSA Cares](#)
[(855) 787-2227](#)
Federal Relay: 711
Call 72 Hours before your flight

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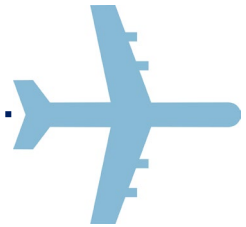
[TSA on the Job: Passenger Support Specialist - YouTube](#)

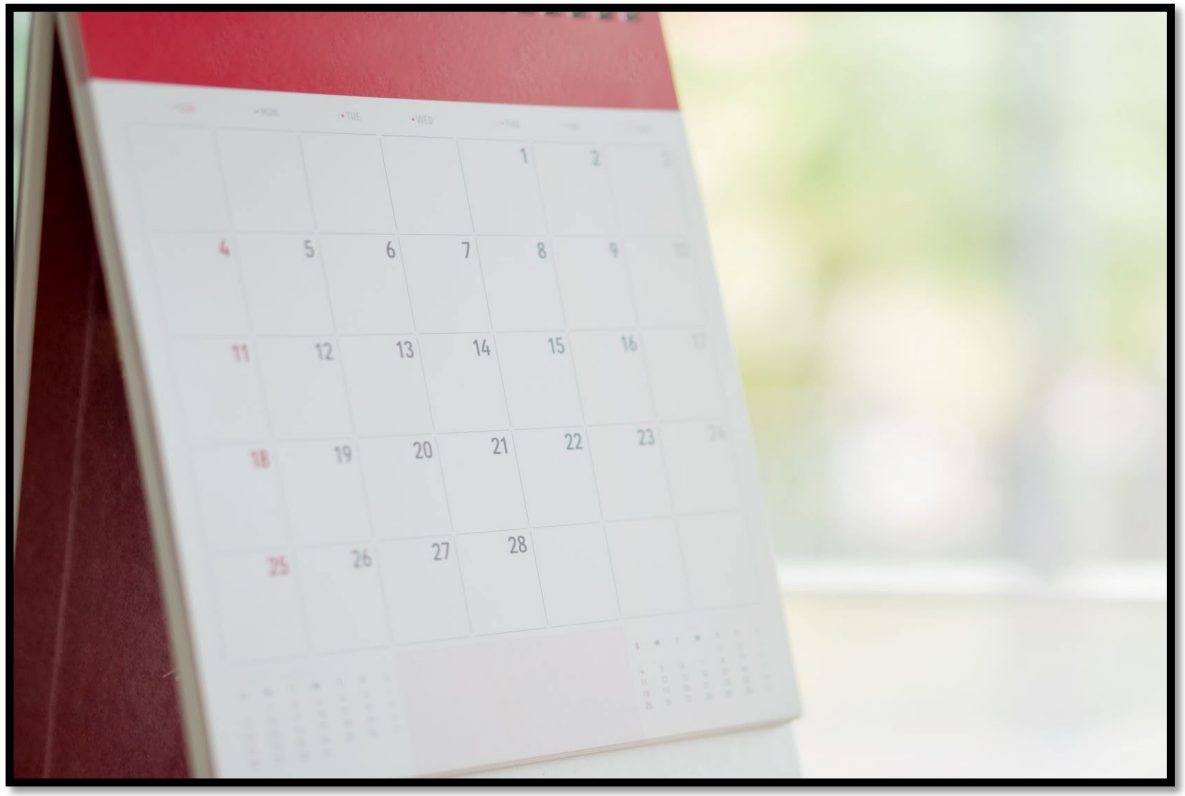
Contact your airlines if you need wheelchair or guide assistance through the Airport.



Links to airlines policy

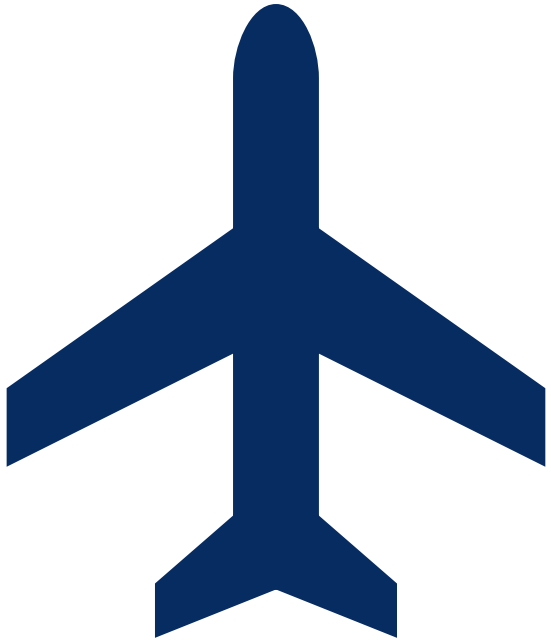
Air Canada
Air Lingus
Alaska Air
American Airlines
British Airways
Delta
Frontier
Jet Blue
Lufthansa
Qatar Airways
Southwest Airlines
Spirit
Sun Country
United

You can create a plan for each day of your trip.



Once you know what you will do each day then you can pack your suitcases.

You can plan for one personal item and one small bag as carry-on.



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Put your medications and small medical related items in a carry-on bag. They will not be counted as a carry-on bag.

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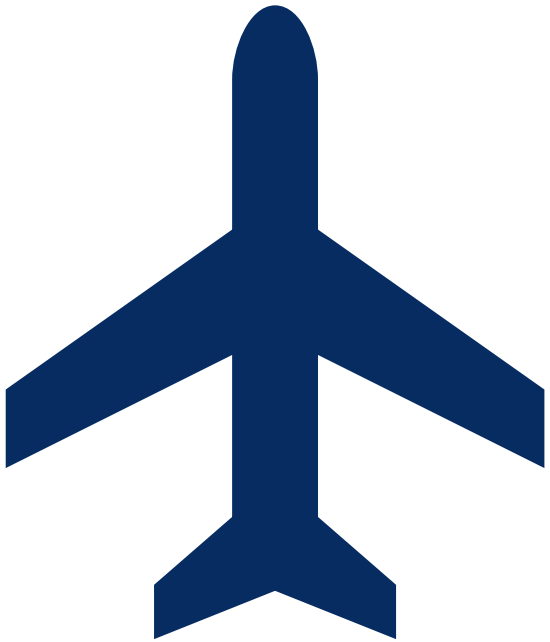
https://youtube.com/watch?v=P1ebivKv4dI&feature=share

Label your wheelchair and other items with your name, address, and phone number.



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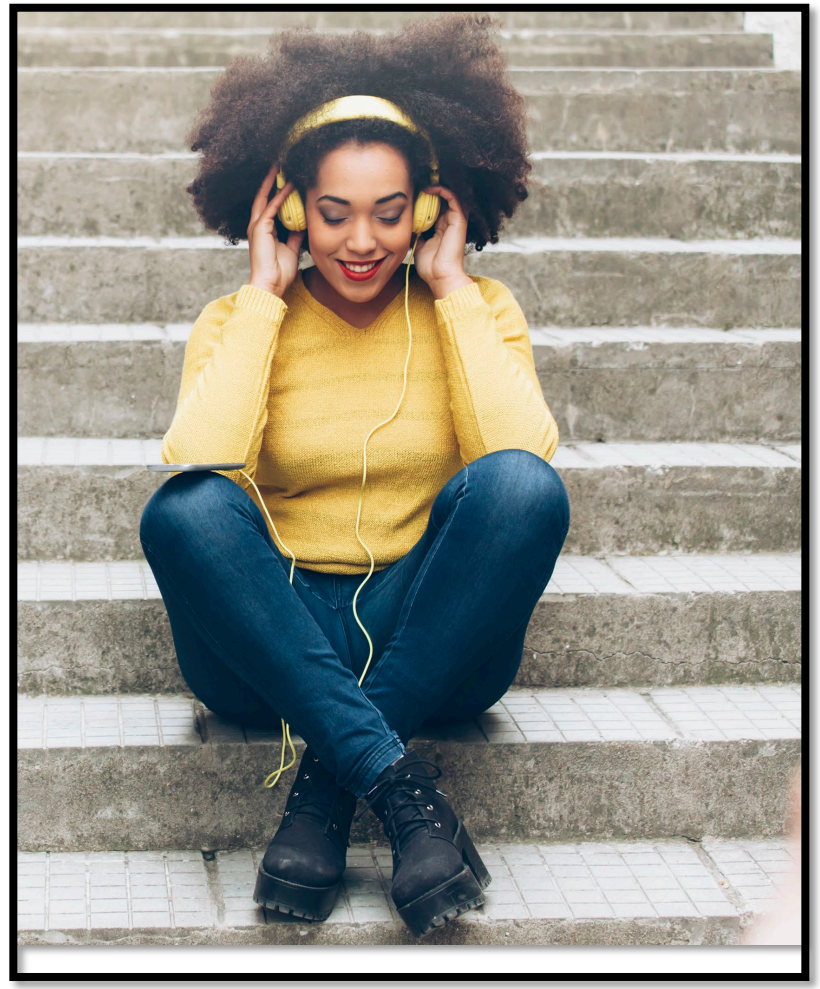
Plan to have items you will need for your disability while in the Airport or on the plane.



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Plan your transportation options. Pre-purchase any tickets that are needed.

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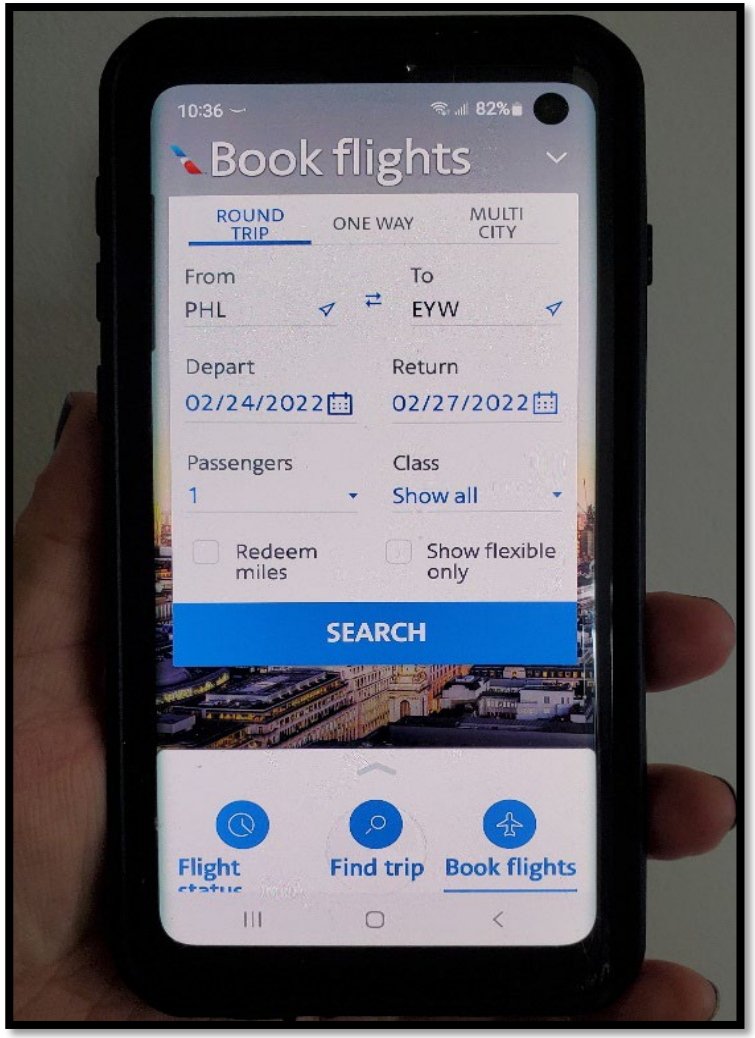
Determine if you want to use an app provided by your airline.



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Plan how early you will arrive to the Airport so that you will have enough time.

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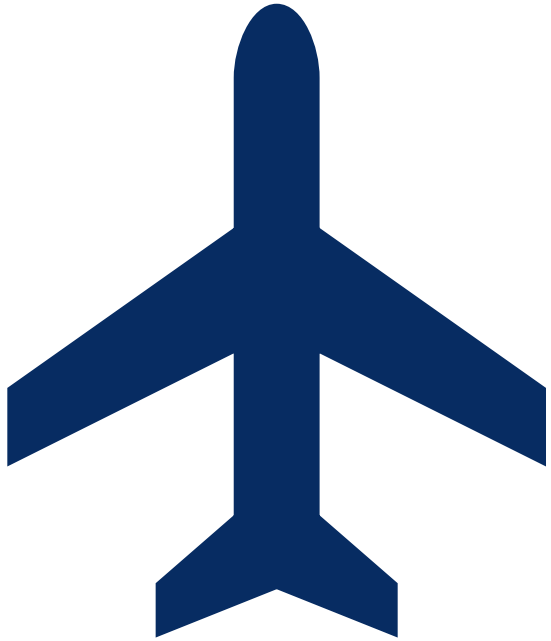
You can use www.PHL.org to research the location of gates, restrooms, and amenities like the quiet room.

Contact the PHL ADA Office if you need an accommodation while you are at PHL.



ADA OFFICE

"Contact us" online
www.phl.org/about/accessibility/ada

Email: accessibility@phl.org

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Want more info?

You can learn more about accessibility at PHL by visiting https://www.phl.org/about/accessibility

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Saron McKee

PHL Director of Access and Accessible Programs

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Thank you!

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