

**Nonstop**

**PHL**

*MOVING FORWARD TOGETHER*

# Programs Provided by PHL

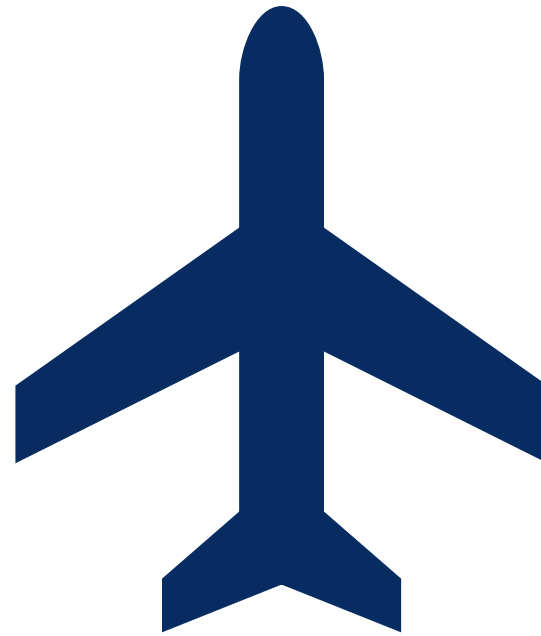


Version 1

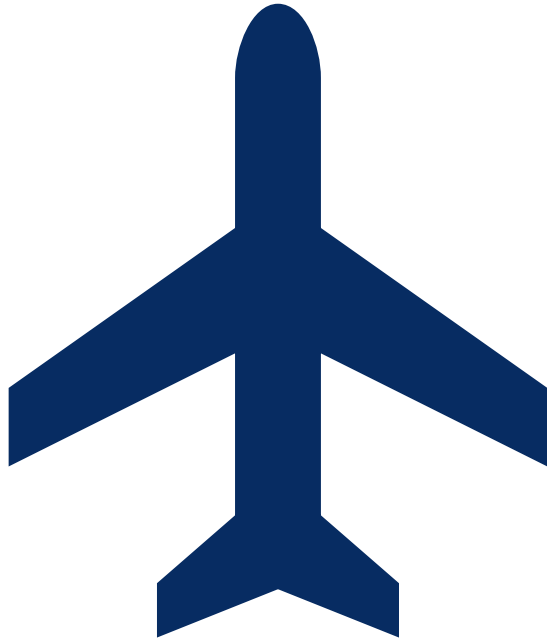


# PHL *Access for All* program

This story is part of the *Access for All* program for people with disabilities at the Philadelphia International Airport (PHL). This program can be used to assist you when you are flying to or from PHL.



# Programs and Services

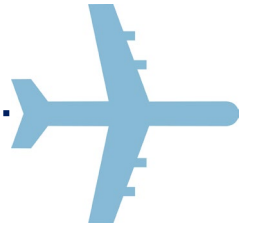


PHL offers some programs and services that are helpful for people with disabilities when they are traveling. You can learn about these programs in this story.

Sunflower Lanyards are used by people with non-visible impairments who may need extra assistance.



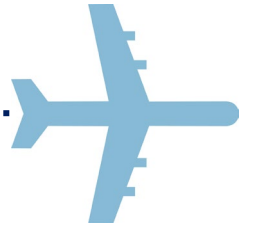
# You can request a Hidden Disability Sunflower Lanyard from an information desk.



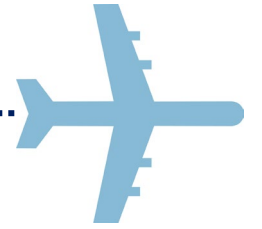
You can use the *Access for All* program to become familiar with the Airport and flying.

The Access for All program includes an in-depth ADA guide, and many social stories that explore topics such as going through security, getting to your gate and traveling with a service animal. It is located online at [www.phl.org/about/accessibility](http://www.phl.org/about/accessibility)

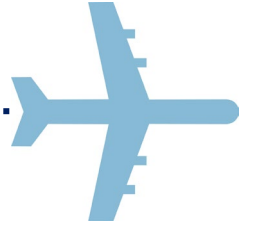
You can use the accessible Quiet Room located in the D/E connector hallway.



# You can utilize the *Contact Us* form on the PHL website to contact the PHL ADA office.

A screenshot of a web browser showing the 'Contact Us' form on the PHL website. The browser's address bar displays 'https://www.phl.org/about/accessibility/ada'. The form has four input fields: 'YOUR NAME', 'YOUR EMAIL ADDRESS', 'SUBJECT', and 'MESSAGE'. On the right side of the form, there is a vertical purple sidebar with three buttons: 'FLIGHTS' (with an airplane icon), 'PARKING' (with a 'P' in a square icon), and a partially visible button at the bottom with a magnifying glass icon.

# Sorenson BuzzCards can be used to help with communication.



## **Sorenson BuzzCards**

Sorenson Communications, Inc.

To page someone using visual paging  
Call: 215-937-6937

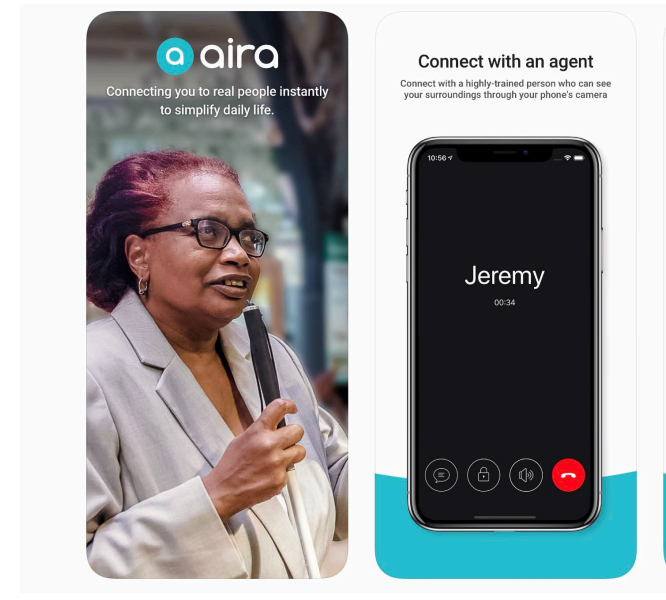


# AIRA

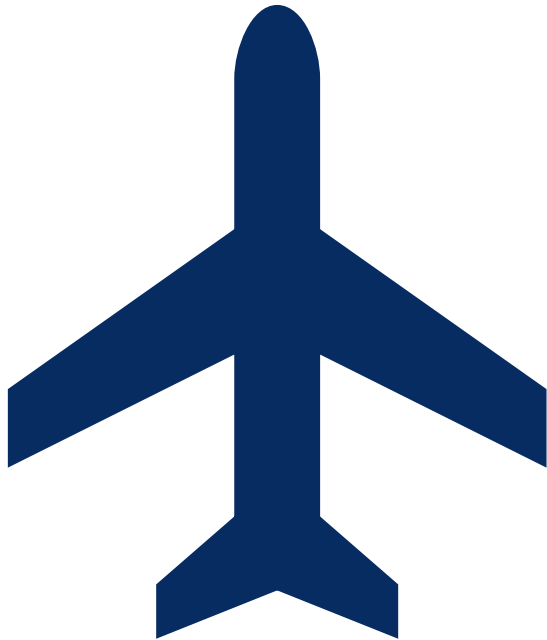
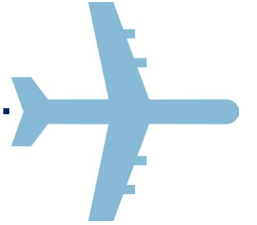
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AIRA is provided by PHL to connect people who have low vision and blindness with remote agents to navigate through PHL.

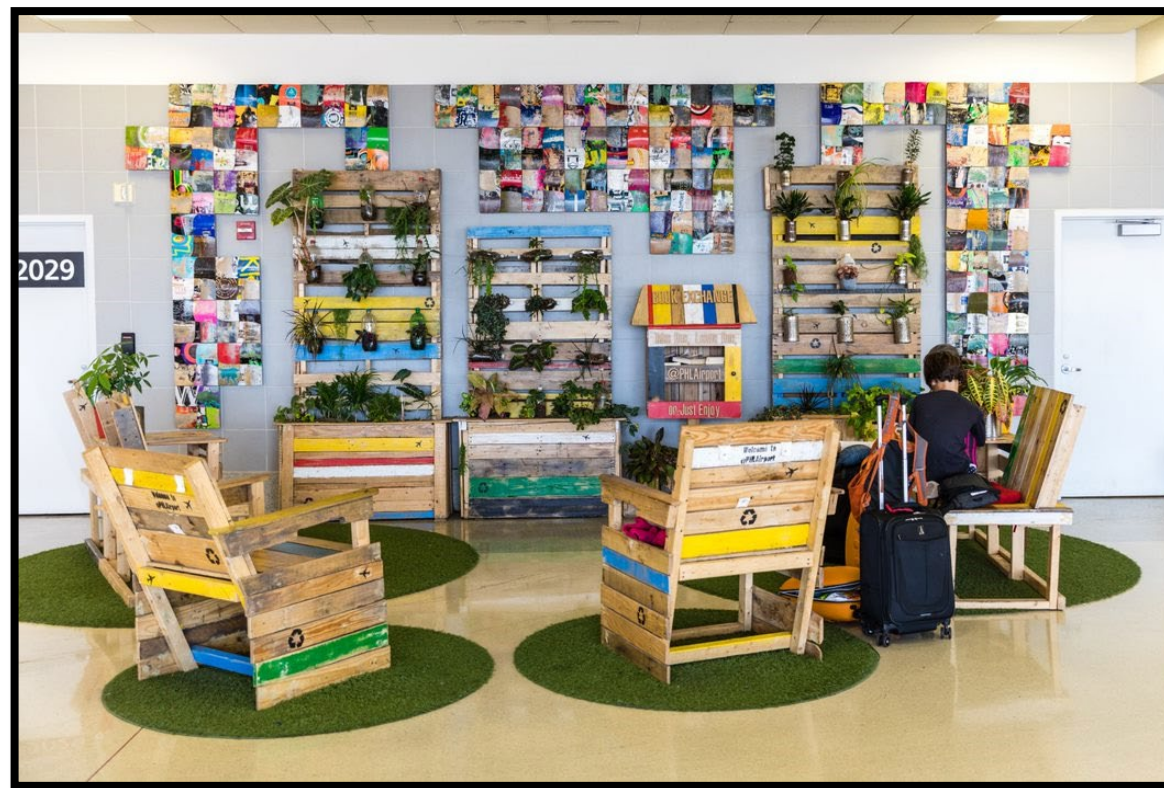
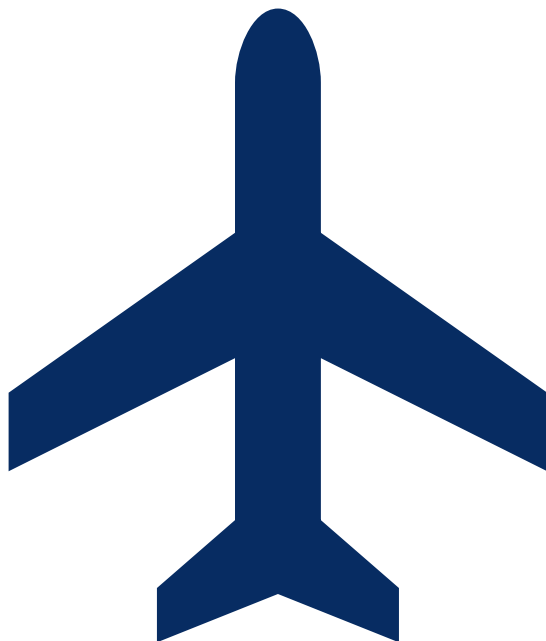
[https://youtube.com/watch?v=QEC\\_4bZHlmw&feature=share](https://youtube.com/watch?v=QEC_4bZHlmw&feature=share)

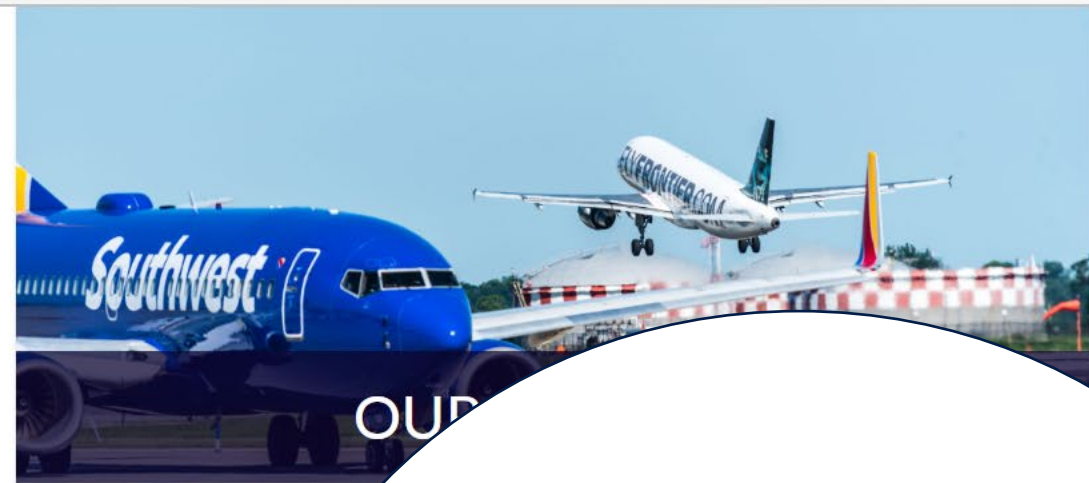


# There are places in the Airport where animals can go to the bathroom.



# There are many fun things to see and do at the Airport if you have extra time.





Check the PHL website  
for more information  
and new programs.

[Phl.org/about/accessibility](https://www.phl.org/about/accessibility)

Want more info?



You can learn more about accessibility at  
PHL by visiting  
<https://www.phl.org/about/accessibility>



Saron McKee

PHL Director of Access and Accessible Programs



# Thank you!



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