Programs Provided by PHL
This story is part of the *Access for All* program for people with disabilities at the Philadelphia International Airport (PHL). This program can be used to assist you when you are flying to or from PHL.
Programs and Services

PHL offers some programs and services that are helpful for people with disabilities when they are traveling. You can learn about these programs in this story.
Sunflower Lanyards are used by people with non-visible impairments who may need extra assistance.

https://youtube.com/watch?v=zD5da8uG-TA&feature=share
You can request a Hidden Disability Sunflower Lanyard from an information desk.
You can use the Access for All program to become familiar with the Airport and flying.

The Access for All program includes an in-depth ADA guide, and many social stories that explore topics such as going through security, getting to your gate and traveling with a service animal. It is located online at www.phl.org/about/accessibility
You can use the accessible Quiet Room located in the D/E connector hallway.
You can utilize the Contact Us form on the PHL website to contact the PHL ADA office.

[Contact Us form image]

Phl.org/about/accessibility/ada
Sorenson BuzzCards can be used to help with communication.

Download the app from the app store for your device.
To page someone using visual paging
Call: 215-937-6937
AIRA

AIRA is provided by PHL to connect people who have low vision and blindness with remote agents to navigate through PHL.

https://youtube.com/watch?v=QEC_4bZHImw&feature=share
There are places in the Airport where animals can go to the bathroom.
There are many fun things to see and do at the Airport if you have extra time.
Check the PHL website for more information and new programs.

Phl.org/about/accessibility
You can learn more about accessibility at PHL by visiting https://www.phl.org/about/accessibility
Saron McKee

PHL Director of Access and Accessible Programs
Thank you!