

SUNFLOWER LANYARDS

for Hidden Disability Awareness

Sunflower Lanyards raise awareness about hidden disabilities and discreetly allows PHL to provide improved customer service to people with disabilities while at the Airport.



For example, guests wearing the sunflower lanyard can expect some of the following measures:

- Additional time
- Allowing people traveling together to remain together
- Plain language responses, free of acronyms and jargon when employees answer questions

Guests with Hidden Disabilities can request a sunflower lanyard from the Information Counters located throughout the airport past security.