# BUSINESS 2024

Boarding Pass to 2026 and Beyond

# **Operations, Facilities, and Construction**

		PHLPNE BUSINESS OPPORTUNITY FORUM 2024	BUSINE FORUM	BOARDING PAS SS OPPORT
	•	Facilities Maintenance	DATE OCT 11	FLIGHT BOF2024
	•	Building Services Administration	ORIGIN Destination	PHILADELP PHL REIMA
	•	Capital Development	SEAT	1A
	•	Operations and Security	BAGS	02
-		IT Systems and Infrastructure		

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#### **Build With Us**











Milton Robinson

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# Facilities Maintenace at PHL and PNE

- The Facilities Maintenance Administration
  - Service-based organization
  - Ensures business functionality by collaborating across multiple departments
  - Establishes goals to maintain and improve the established environment
  - o Encompasses multiple disciplines with diverse workforce
  - Embodies same commitment, spirit, and professionalism found at all levels of our Airports
- Departments
  - Building Maintenance
  - Pavement & Grounds
  - Electrical/Electronics
  - o **Custodial**
  - Managed Contracts
  - o Warehouse
  - o HVAC

#### For more information, visit Table 10 during the networking session.





## **Building Services– What We Do**

- Contracts services for maintenance and repair of PHL and PNE facilities

   Partners have opportunities and diversity goals
- Maintains airport equipment to be 95% operational at all times
- Utilizes specialized service personnel to adjust, troubleshoot, install, and repair equipment
- Items inspected and maintained include
  - Fire alarm system
  - Fencing and guiderails
  - o Bird control
  - Airfield support services
  - Building mounted signage
  - Glass, plastic replacement
  - Interior and exterior cosmetic repairs
  - Airport exhibits and decorations
  - Specialized equipment services
  - High voltage cable repair

- Landscape services
- Elevators, escalators, moving sidewalks

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- o Passenger transfer vehicles
- $\circ~$  Storm water and sanitary drainage
- $\circ$  Fire protection
- HVAC maintenance
- Facility automated control systems
- Uninterruptible power supply
- o Switchgear
- $\circ$  Roofing repairs

# **Building Services– Initiatives and Opportunities**

#### **Current Facilities Opportunities**

- Service, Materials and Supplies contracts for varied Airport application
- Small Equipment Maintenance and Repair
- Overhead Door Maintenance and Repair
- Window washing service
- **Upcoming Solicitation** 
  - Facilities Maintenance Contract (FMC8)
    - Manage the maintenance of facilities on behalf of DOA through a team including subcontractors

#### For more information, visit Table 10 during the networking session.





# Capital Development Group – What We Do

- Engineering Design and Construction
  - Airfield and Landside Projects
  - o Terminal Projects
- Architecture
- Planning
- Sustainability
  - Carbon Emissions Tracking & Reductions, Vehicle Electrification, Energy Efficiency & Renewables
  - Sustainable Design and Climate Resilience for facilities and infrastructure
  - Recycling & Waste Management
- Environmental Services
  - Asbestos and air quality management, spill and pollution prevention plans
  - o Wetlands delineation; stormwater, soil, and groundwater testing
- Spatial Services
  - GIS, CAD, BIM Data management and application development



### **Capital Development Program**



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#### **Capital Development Group – Initiative and Opportunities**

- On Call Security & Special Systems Engineering Services
  - PHL and PNE on-call security and infrastructure technology engineering and design services
- On Call Civil Engineering, Federal Projects
  - PHL and PNE on-call civil engineering services for specific projects approved for federal grant funding



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For more information, visit Tables 1 through 5 during the networking session.



## **Operations – What We Do**

Airside Operations

- Maintains airfield operational integrity and efficiency
- Inspects airfield for compliance with FAR Pt. 139 and Airport Certification Manual
  - Airfield Condition Reports
  - Safe Operations Program
  - Wildlife Safety Plan
  - Snow & Ice Control Plan
- Responds to all airport emergencies, as indicated in the Airport Certification Manual

   Aircraft emergencies, personal illness/injury, vehicular accidents, fires, etc.



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# **Operations – What We Do**

#### Compliance

- Conducts airfield driver training
- Trains all Airport personnel with duties under FAR Pt. 139
- Maintains Airport Emergency Plan, Snow/Ice Control Plan, Airport Certification Manual
- Maintains FAA mandated paperwork
- Wildlife Hazard Management
- Manages the PHL Interactive Employee Training contract/program
- Coordinates VIP visits/special events
- Emergency management liaison
- Leads annual FAR Pt. 139 inspection efforts

#### Terminal/Landside

- Unsheltered services
- Expressive activity approval
- Ground transportation management
- Employee parking program
- Busing operation for employee parking lots and revenue parking lot
- Liaison with Customs & Border Protection
- International Waste Removal
- Inspections (Terminals, Roadways, Electric carts)





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## **Operations & Security- What We Do**

#### Airport Operations Center

- Opened in Early 2024
- State-of-the art technology for efficient information gathering & dissemination
- Central informational and operational hub for the Airport.
- Location of Terminal / Landside Operations, Security, IT, Job Control, Communication Center, Lost & Found.

#### Security

- Access Control/CCTV monitoring
- Employee ID badging and fingerprinting
- ID badge audits (annual)
- Airport security inspections
  - Tenant badge inspections
  - $\circ~$  Perimeter fence inspections



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#### **Operations and Security – Initiatives and Opportunities**

Service	Contract Amount
Unarmed security guard	\$5.5 M
International waste removal	\$165,000
Unsheltered services	\$466,000
Ground transportation management	\$8.1M
Shuttle busing operation (employee, revenue parking) <b>*</b>	\$15M

\* Upcoming opportunity

PHL PNE

For more information, visit Table 9 during the networking session.

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## IT Systems and Infrastructure– What We Do

- Serves as the technological backbone for PHL
- Our team manages
  - Fiber and cable management
  - Telecommunication Systems
  - Networking
  - o Data centers
  - Cloud infrastructure (Azure & AWS)
  - Microsoft 365
  - Airport Operational Database Information System (AODB)
  - Airline Common Use System
  - Airport Common Use Baggage Management System (IBMS)
  - Data Analytics



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#### IT Systems and Infrastructure – Initiatives and Opportunities

- City Contract Vehicles
  - Staff augmentation
  - Office automation
- IT Contracts
  - CISM materials contract
  - CISM staffing
- Upcoming Opportunities
  - Environmental monitoring hardware
  - Terminal Address Control System (TACS)



For more information, visit Table 15 during the networking session.

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#### **Operations, Facilities, and Construction Initiatives and Opportunities Thank You!**