Department of Aviation
2025 Accomplishments

Economic Impact

$6.1B
Earnings

$18.7B
Economic Impact

102K
Jobs Supported

30M Passengers

134 Nonstop Destinations

150+ Shops & Restaurants

39 International Destinations

Commercial

Delivered Iconic Airport Enhancements
with acquisition of the Rocky statue

50K **sq.ft. of Expanded Passenger Amenities** added including 4 exciting new lounges

34% **Local Food & Beverage Presence** with three Philly brands among 11 new eateries

$75M **Record Commercial Parking Net Revenue** from 1.5M parkers

4
New International Routes
with 2 new transatlantic routes and the first new foreign flag carrier since 2018

Capital Development

$300M Capital Projects completed, a 30% increase year over year:

- Phase 5 Restroom Renovation (8 Sets)
- Terminals D/E Exit Lanes
- Departures Road Landscape Improvements
- Runway Improvements, including first EMAS safety installation
- Parking Guidance & OCCTV Phase 1

airport carbon accredited LEVEL 3
Level 3 Carbon Accreditation achieved for PNE, joining PHL and just 28 airports

ENVISION
Silver Verification for PNE Taxiway L Rehabilitation, our 3rd verified project

Business & Workforce Engagement

11 Apprentices
promoted into Public Works Maintenance Trainees, with five graduating from electrical training at Orleans Technical College

27 Businesses
attended the 3rd Concessions Academy

500 Employees
attended CEO Listening Tours providing opportunities for feedback and sharing organizational updates

16 Employees
achieved AAAE Certified Member Accreditation with a six-month study program

Administration

DIGITAL SUGGESTION BOX
Launched Employee Suggestion Boxes (real and digital)

Eno AIRMAX
Hosted the Eno/AirMAX Multi-Agency Exchange Program with peer airports from Denver, Atlanta, and Chicago

2,000
Employees served by food pantry during furlough

PNE

Completed 3-year Taxiway Lima Reconstruction

Began construction on the new Administration Building

Installed a new Perimeter Security Fence to strengthen site security

Finance

$115M — **Expanded Capital Funding** grant awards to advance airfield and terminal projects

$321M — **Optimized Airport Financing:** Closed the 2025AB bond transaction, generating $3.1M in present value savings, and reducing costs through strategic debt service

Modernized Procurement & Payments: with P-Card program to streamline purchasing, reduce out-of-pocket expenses

Community

31
Community meetings/resource fairs/volunteer outreach events attended and hosted 2 meetings for community updates

270
Students toured the airports and hundreds more reached at 5 school career day events

STEAM — **Hosted the department's first STEAM symposium** with 40 students

Strategy

phl one
Modernized our brand with refreshed look and feel

100,000
Expanded Digital Reach - social media followers!

PHLWORKS — **Awarded ACI-NA "Customer Experience Through People Award"** and engaged airport staff at event pep rallies and events

Airport STATE OF THE 2025 — **Held 2nd Annual State of the Airport** attended by key stakeholders

Operations

Launched new online badging system airport-wide

Deployed Terminal/Landside daily flight and operations dashboard

Continued to fill critical roles (HVAC/Electrician/Custodial) with internships, apprenticeships, upskilling/reskilling and other hiring initiatives

Safety/HR/Training & Development

Top 3 — **Ranked Among the City's Top 3 Departmental Safety Units:** Reinstated the annual DOA Staff Safety Fair; performed 60+ employee work-area safety inspections; and provided safety training to more than 1,100 employees.

Accelerated Skilled Labor Recruitment: 4 PHL hiring events for trades & custodial positions generated 29 job candidates

Workforce development focused on values-driven training, leadership development, and preparation for AAAE Certification, fostering a skilled and confident team.

Filled 155 positions in 2025:
Increasing hires from 725 to 880 (between 1/1 and 12/1).

Information Technology

Streamlined airport services with an online badging system, interactive kiosks, and Air Canada ticketing in Terminal D

Completed a $2.2M network upgrade to enhance reliability, capacity, and scalability

Modernized digital displays and communications with new videowalls and upgraded screens

Strengthened Compliance & Security Controls by completing PHL's first TSA Security Assessment

phl one
Philadelphia International Airport
Northeast Philadelphia Airport