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New Permanent Animal Relief Area Available Inside PHL

PHILADELPHIA – A new permanent facility for travelers with service dogs as well as for passengers with emotional support animals and small pets has opened in Philadelphia International Airport (PHL).

The permanent Animal Relief Area is open near Gate D3. Approximately 90 square feet, it has a built-in basin with plumbing for easy wash downs by the owner, a faux fire hydrant, doggie waste bags, waste receptacle, hand washing station, and exterior waiting bench with device charging receptacles.

Additional permanent areas with the same features are planned. The Terminal E service animal relief area will open in late 2019 and others in Terminals A-West, B and C will open in 2020.

The Terminal D permanent area replaces one of seven temporary Animal Relief Areas installed post-Security in 2016 to comply with the U.S. Department of Transportation regulation to provide animal service relief areas inside airport terminals that serve more than 10,000 departing passengers each year. PHL has 501 departures serving some 81,000 passengers daily.

“The permanent relief areas are intended to be helpful and provide a less stressful airport experience for travelers who may have their service animal or pet with them,” said Airport Chief Operating Officer Keith Brune.

Philadelphia International Airport is owned and operated by the City of Philadelphia. The Airport is a self-sustaining entity that operates without the use of local tax dollars. It is one of the largest economic engines in Pennsylvania, generating an estimated \$15.4 billion in spending annually and supporting more than 96,300 full-time jobs for the 11-county Philadelphia MSA.