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Flying This Summer? Here Are Some Helpful Airport Tips

PHL PHILADELPHIA INTERNATIONAL AIRPORT

Philadelphia International Airport offers suggestions to smooth your trip

PHILADELPHIA – The Memorial Day weekend signals the beginning of the busy summer travel season, and Philadelphia International Airport (PHL) is pleased to provide the following tips in order to assist the many air travelers who will be coming through the Airport in the coming months:

- Check the status of your flight by contacting your airline directly, or call the Airport at 800-PHL-GATE, or visit the Airport's website (<u>www.phl.org</u>) and click on "Flight Information." Please have your flight number handy.
- If you are 18 or older, make sure you have a valid, **government-issued photo ID** (driver's license, passport, military ID, or government employee ID).
- Extra time may be needed for checking-in and security screening. Check with your airline for recommended check-in time.
- Liquids, gels and aerosols in 3-ounce or smaller containers may be carried onto the aircraft in a re-sealable, one-quart, clear plastic bag. Only one such bag per passenger is permitted and it must be removed from your bag for inspection at the checkpoint. Liquids, gels and aerosols in containers larger than 3 ounces must be placed in your checked baggage. Exceptions are made for prescription and over-the-counter medicines, baby formula, and breast milk. NOTE: Free, one-quart, re-sealable plastic bags are available at Information Counters throughout the airport.
- For additional information on permitted and prohibited items, visit the Transportation Security Administration (TSA) website <u>www.tsa.gov</u>, e-mail the TSA at <u>TSA-ContactCenter@dhs.gov</u>, call the TSA Consumer Response Center toll-free at 1-866-289-9673, or download the MyTSA app. Check the TSA website often, since regulations can change at any time.
- Passengers with disabilities and medical conditions may call the TSA Cares toll-free helpline at 1-855-787-2227.

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- TSA Pre ✓ [™] lanes for eligible US Airways, United Airlines, Delta Air Lines, Alaska Airlines, Southwest Airlines, Virgin America and JetBlue passengers are available at Security Checkpoints in Terminals A-East, B, C, and D/E. The checkpoints are operated by the Transportation Security Administration. TSA Pre ✓ [™] allows select frequent travelers of participating airlines and certain members of existing U.S. Customs and Border Protection (CBP) Trusted Traveler Programs eligibility to receive expedited screening benefits during domestic travel. For more information, visit <u>www.tsa.gov/tsa-precheck</u>
- Global Entry kiosks are available in the federal inspection area of Customs Arrivals. The U.S. Customs and Border Protection program allows expedited clearance for pre-approved travelers upon arrival in the U.S. For more information on the Global Entry program, visit www.globalentry.gov
- Airline ticket counter personnel handle wheelchair service requests (all airlines provide wheelchair service; only US Airways provides both wheelchair and electric cart service). If you require these services, advise your airline when making your reservation and confirm the request prior to the day of departure.
- Check with your airline for specific carry-on baggage allowances as well as checked baggage policies. Many airlines assess a fee for checked bags. Check with your airline for specific policies and fees for checked bags.
- Check with your airline to find out if it offers curbside check-in. If curbside check-in is not available, allow extra time for checking in at the ticket counter.
- Passengers must obtain **boarding passes** before entering the security checkpoint. If you are not checking any bags, you may check in and **print boarding passes from the airline's website**, and most airlines have **check-in kiosks** at the Airport away from the ticket counter. In addition, most airlines operating at PHL offer mobile boarding; check with your carrier.
- At the checkpoint, have boarding passes and photo ID ready for inspection by TSA personnel and keep these documents handy until you exit the checkpoint.
- At security checkpoints, passengers can choose screening lanes based upon their travel experience and needs in order to facilitate the screening process: Expert (frequent travelers who are very familiar with security screening procedures), Casual (sometime travelers who are somewhat accustomed to the security screening process), and Family/Special Assistance (families traveling with small children, passengers requiring special assistance, unfamiliar with the security screening process, or traveling with more than 3 ounces of medically necessary liquids).

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- The TSA has deployed AIT Technology, or full body scanners, at all checkpoints.
- **Drinks may not be taken through the checkpoint.** Consider picking up a carry-on meal and beverage for your flight once you have passed through the checkpoint. Most airlines now charge for in-flight meals; on some flights, food may not be offered.
- To expedite your passage through the checkpoint, place **small electronics** like smartphones, cell phones, pagers, and tablets and personal items like keys, loose change and jewelry **into your carry-on bag** or use one of the **free re-sealable bags** available at the Information Counters. At the checkpoint, the TSA provides bins in which to place these items along with shoes, coats, jackets and belts, which must be passed through the X-ray machine.
- Remove **laptops** from their cases and place them in a bin to be X-rayed. **Video games** with consoles must also be removed from bags and placed in a separate bin for screening.
- Equipment used to screen checked baggage may damage certain types of undeveloped film. Pack undeveloped film in your carry-on bag. Remove undeveloped high-speed and specialty film from canisters and place in a clear plastic bag. Screening equipment will not affect digital cameras or electronic image storage cards.
- All checked baggage is subject to **hand inspection**. The TSA recommends using locks that screeners can open and re-lock. Some recommended locks are listed on its website.

Parking:

- The Airport offers nearly 19,000 parking spaces. Long-term parking is available in the **Garages** and in the **Economy Lot**; parking in the **Short-Term** lot is recommended for visits of less than one hour.
- Parking Rates are as follows:

Economy Lot: \$11.00 daily	Garage Parking: \$20.00 daily	Short-Term Lot: \$40 daily
	\$6.00 up to 1 hr	\$6.00 up to 1 hr
	\$15.00 up to 3 hrs	\$20.00 up to 4 hrs

• For more information on Airport parking, contact the **Philadelphia Parking Authority** at 215-683-9842 or consult their website, <u>www.philapark.org</u>.

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• A free on-Airport "**Cell Phone Waiting Lot**" is available for motorists to wait, with their vehicles, for short periods of up to 30 minutes until their party is ready to be picked up. The lot is less than a one-minute drive from the baggage claim areas. Follow the Arriving Flights roadway into the Airport and then follow the signs to the Cell Phone Waiting Lot.

SEPTA Airport Rail Line:

• As an alternative, travelers can use the **SEPTA Airport Line**. Convenient and accessible, trains run every 30 minutes and stop at Terminals A,B,C,D and E. The one-way fare is \$8.00 to and from Center City. For more information on schedules and fares, contact SEPTA at 215-580-7800 or visit SEPTA's Web site at <u>www.septa.org</u>.

Just Plane Fun, the Airport's summer-long customer appreciation program, begins on **June 23rd**. The popular program features daily events including live entertainment, artist demonstrations, children's activities, food sampling, contests, giveaways and more. The program ends on **September 5th**. A raffle drawing featuring great prizes such as airline tickets and gift cards takes place after the program concludes for the summer. Passengers are invited to fill out raffle drawing entry forms, which can be obtained from Airport Information Counters.

Keep up to date on PHL news by following the Airport on Twitter @PHLAirport.

"Summer is a time when the Airport welcomes many travelers who do not fly often, and we are pleased to offer these suggestions so they can be better prepared when they arrive at the Airport," said Airport CEO Mark Gale. "The Airport will also have additional staff assisting travelers during peak travel times. On behalf of the employees at Philadelphia International Airport, I wish everyone safe travels and a nice summer."

Philadelphia International Airport is owned and operated by the City of Philadelphia. The Airport is a self-sustaining entity that operates without the use of local tax dollars. It is one of the largest economic engines in Pennsylvania, generating an estimated \$14.4 billion in spending to the regional economy and accounting for more than 141,000 jobs.